



SCENARIO 1

ONE VOLUNTEER READ "A." AND THE OTHER VOLUNTEER READ "B."

You work on the clean-up crew for the city's Parks and Recreation Department. I am your supervisor. One day it is in the high '90s outside and you've been working hard for several hours. You begin to feel really hot and tired, and worry that you might faint. What do you say?

A

(read in an angry voice)

Hey boss man! I am sweating so bad.

You better give me a break!

B

(read in a professional voice)

Hey boss, it is very hot outside today and I have been working for a long time without a break.

I'm starting to feel a little faint.

I'd like to take my break and sit in the shade until I feel better, please.





SCENARIO 2

ONE VOLUNTEER READ "A." AND THE OTHER VOLUNTEER READ "B."

Your job is to assemble parts at a local factory. You've heard that factories can be dangerous, and it seems like there are lots of hazards on your job. I am your supervisor. When you first started this job, I gave you some written materials on safety to read, but they had no information specific to your new workplace's policies and job hazards. Now I want you to sign a paper saying that you have been trained about safety. What do you say to me?

A

(read in a professional voice)

This is my first job in a factory, and I don't think that these materials have given me all of the information I need to stay safe at work.

I'd like more safety training on the hazards in this workplace that I will encounter in my job before I sign a paper saying that I have been trained.

B

(read in an angry voice)

What are you trying to do, kill me!?!?

How am I supposed to be safe by reading a piece of paper?

I am not going to sign anything until I get hands-on training!





SCENARIO 3

ONE VOLUNTEER READ "A." AND THE OTHER VOLUNTEER READ "B."

Last month, a new staff member was hired to help in the deli department at your local grocery store. Both of you are over 18 and legally allowed to use the meat slicer. You notice the new staff member doesn't put the guard down when she is slicing meat for customers. Your safety training was very clear to always use the guard on the meat slicer, otherwise a serious injury could occur. She's older than you, and has worked at another deli for several years. What should you say?

A

(read in a low tone, under your breath)

You're going to cut your hand off.

B

(read in a professional voice)

I noticed when you were slicing meat for a customer that the guard wasn't down.

Our boss is a real stickler about always putting that guard down.

I wouldn't want you to get yelled at or injured. I can show you how the guard works if you want me to.